



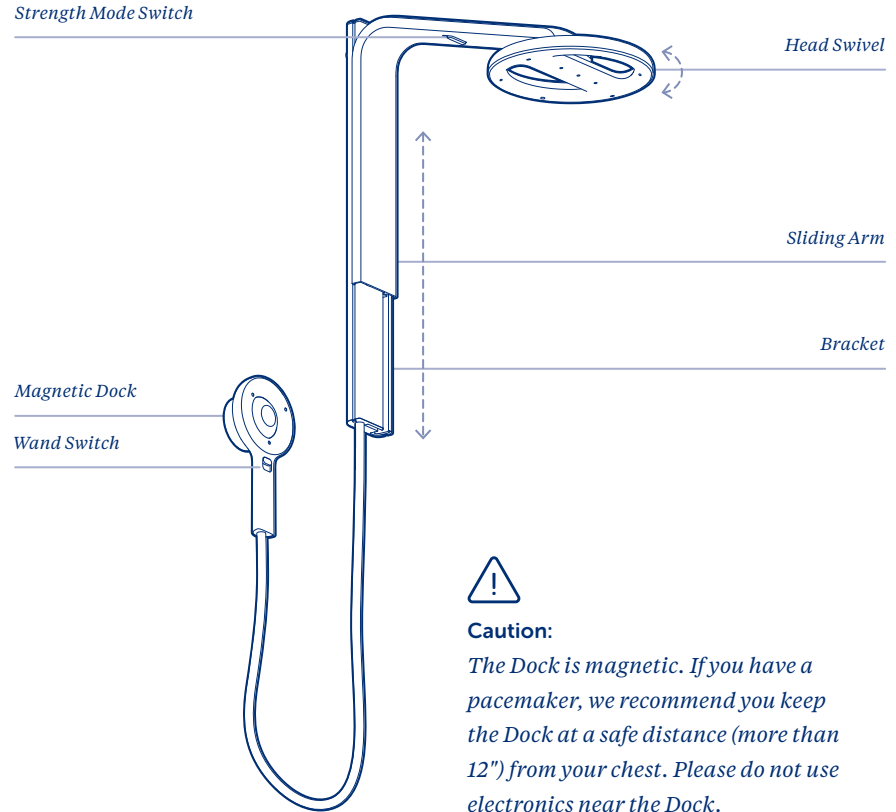
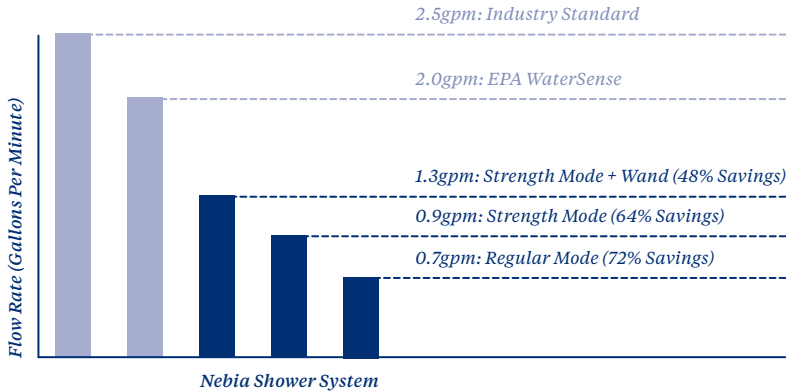
Setup Guide

How to Install Your Nebia Shower System

Meet Your Nebia Shower System

The Nebia Shower System has been designed for the highest standards of experience, design, and water efficiency. Our H₂Micro™ technology atomizes water into millions of droplets to create 10 times more water surface area than a standard shower, all while using up to 70% less water.

Flow Rate



Compatibility Requirements

To install the Nebia Shower System, you need:

Water Pressure:

35 – 100psi / 2.4 – 6.9bar

Water Heater Temperature:

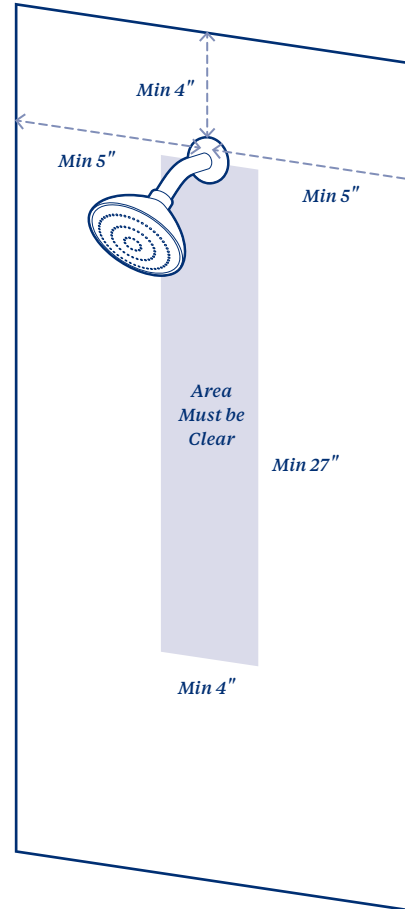
At least 115° F/46° C

Spacing:

- Water outlet must be in a wall (not the ceiling), recommended floor to water outlet distance: 72 – 84"/183 – 213cm.
- Minimum clearance from water outlet to ceiling: 4"/10cm.
- Minimum clearance from water outlet downward to temperature controls (or other obstacles): 27"/68cm.
- Minimum clearance from nearest side wall: 5"/13 cm

Other:

- A ½" NPT (or ½" BSPT) pipe connection in your wall (this is standard in most bathrooms).
- Wall surface cannot be slate.



Before You Get Started

We know that installing a shower may seem intimidating. Don't worry. The Nebia Shower System was designed to be easy to install, and this guide includes everything you need for the installation process.

If you do not feel comfortable performing any step yourself, please contact a plumber.

We're here to help:

For **videos** and **tips**, visit our website.

▶ nebia.com/install

To get assistance, contact us.

@ support@nebia.com

☎ 855-988-9663

Setup Preparation

Before installing your Nebia Shower System, you will need to uninstall your current showerhead.

Tools you may need to uninstall your current showerhead are:

1. Wrench or Vise Grip
2. Box Cutter or Knife

Setup Time

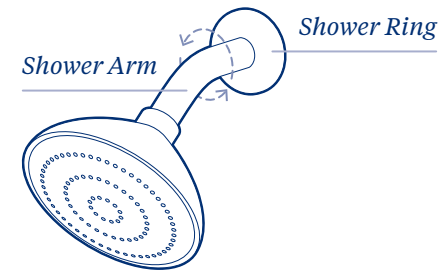


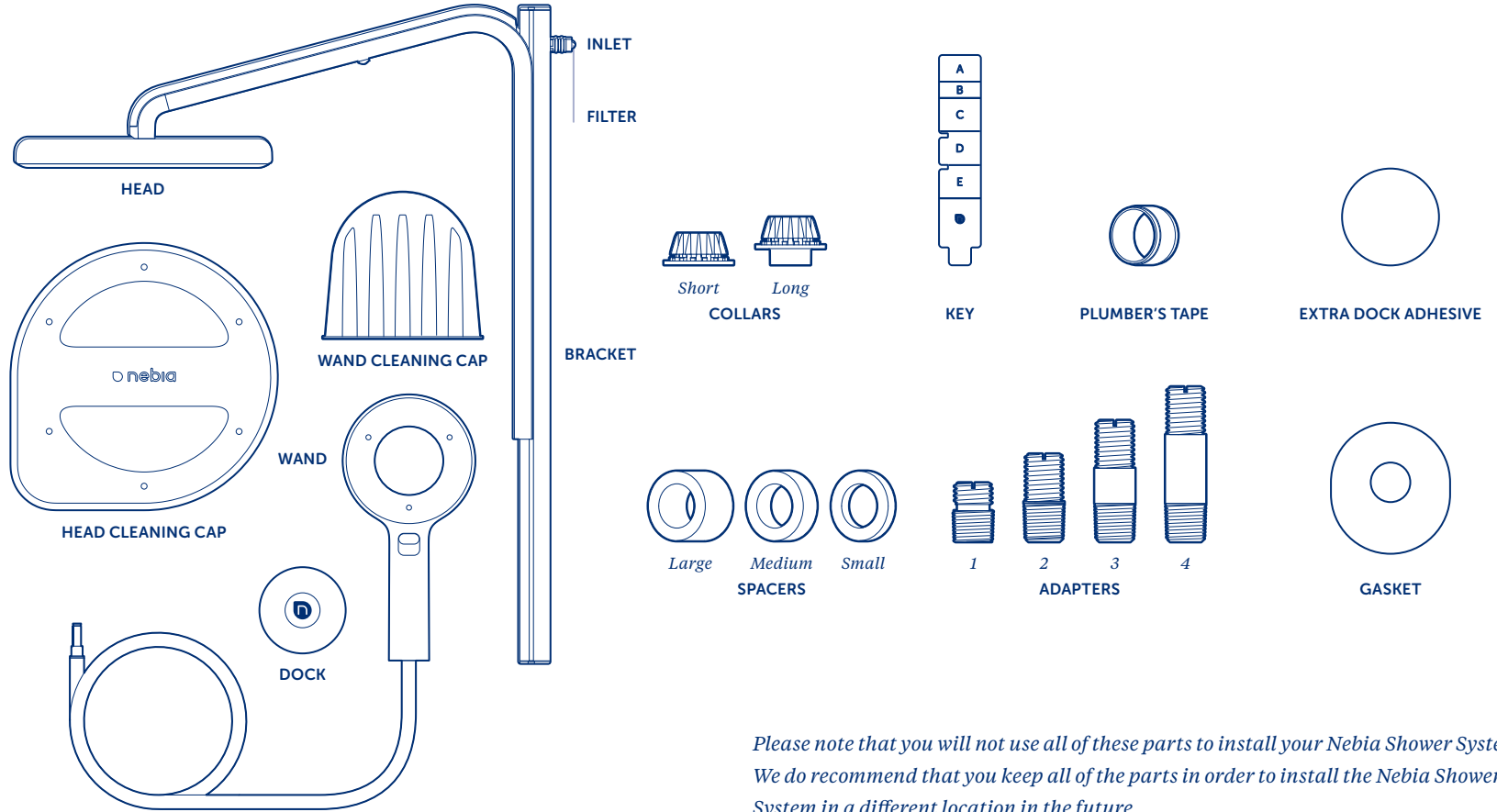
Uninstall Your Old Showerhead

Grasp the shower arm firmly with both hands. Turn counterclockwise until the shower arm comes out of the wall. Then remove the shower ring.

Tip:

If you are running into difficulties removing your shower by hand, clamping a wrench or vise grip around the shower arm will help give you the leverage you need to remove it. If your shower ring does not slide off easily, try using a box cutter or knife to remove it.



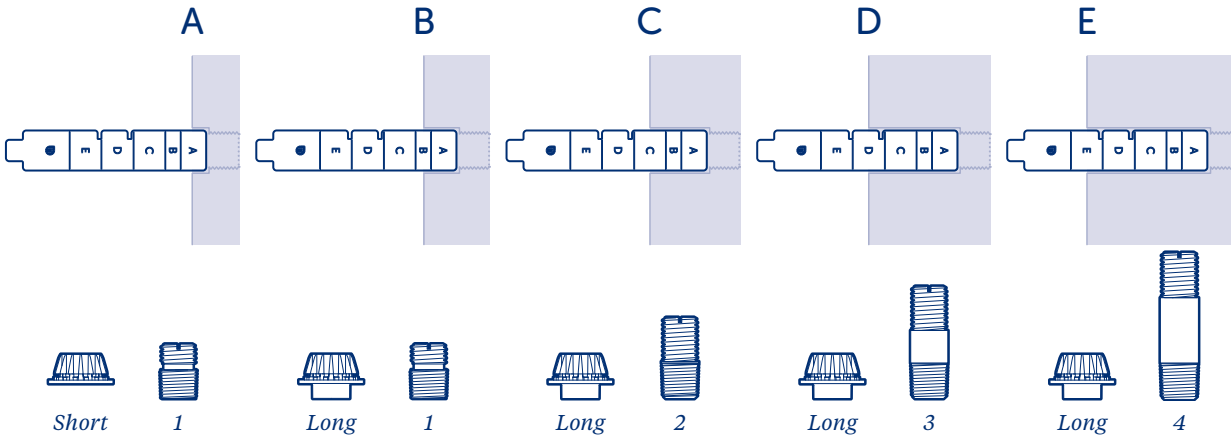


Please note that you will not use all of these parts to install your Nebia Shower System. We do recommend that you keep all of the parts in order to install the Nebia Shower System in a different location in the future.

Selecting Your Adapter and Collar

Insert the flat end of the *Key* (marked *A*) into the wall to measure the depth of your water outlet. The letter that aligns with your wall (*A*, *B*, *C*, *D*, or *E*) corresponds to the correct *Adapter* and *Collar* combination. If you fall on the line between two letters, choose the longer combination.

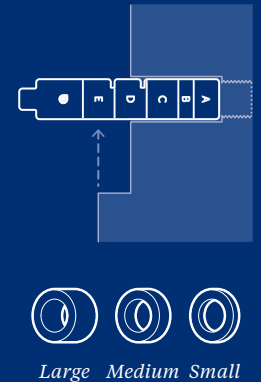
In rare cases, the water outlet may be in a part of the wall that is recessed from the rest of the wall, creating a ledge. If so, follow the instructions on the right panel of this page.



If You Have a Ledge

The letter that aligns with the ledge (not the wall) will indicate the correct combination of *Adapter* and *Collar*.

Compare your ledge to the widths of the different *Spacers* and select the *Spacer(s)* that best fills the gap.



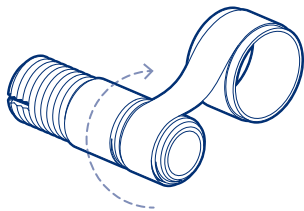
01 Wrap the Adapter (4–5 wraps)

Wrap the tapered end of the *Adapter* (the end without the slot) 4 to 5 times in a *clockwise direction* with *Plumber's Tape*, leaving the first thread exposed.



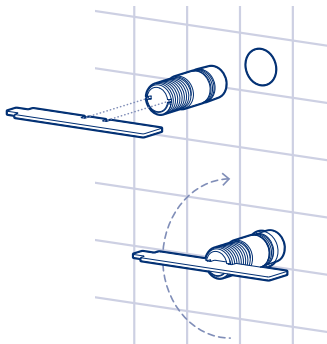
Caution:

This step is very important. A poorly wrapped Adapter can lead to leaks. To watch a close up video of this step, please visit nebia.com/install



02 Screw in the Adapter

Screw the end of the *Adapter* wrapped in *Plumber's Tape* into the water outlet. Use the *Key* as indicated in the graphic to tighten the *Adapter* into the wall. Using both hands (one on each end of the *Key*), turn the *Key* clockwise until the *Adapter* is very tight. To ensure that the *Adapter* is secure, continue tightening with both hands until you can't turn it anymore.

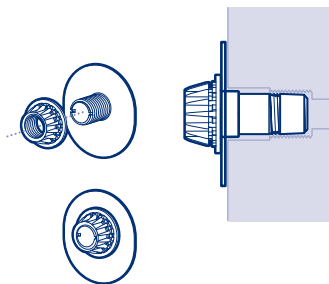


Note: this step requires a good amount of force.

03a Fasten the Collar

Peel the protective layer off of the *Gasket* and slide it over the *Adapter*, adhering it to the wall.

Screw the *Collar* onto the *Adapter* by hand until it is flush with the wall.

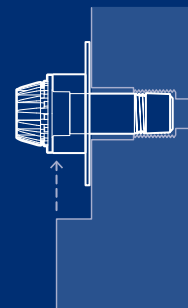


03b If You Have a Ledge

Peel the protective layer off the *Gasket* and slide it over the *Adapter*, adhering it to the wall.

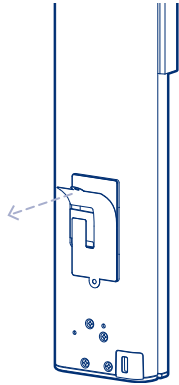
Slide the *Spacer(s)* you selected over the *Adapter* on top of the *Gasket*.

Then, screw the *Collar* onto the *Adapter* by hand until flush with the *Spacer(s)*.



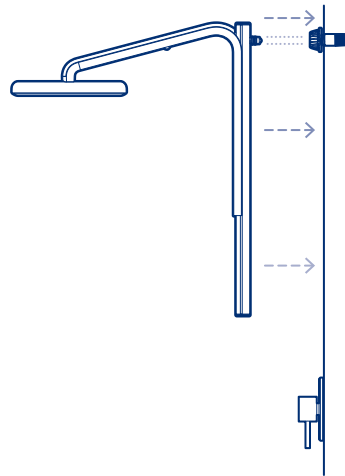
04 Prepare the Bracket

Remove the tape wrapped around the *Sliding Arm* and the *Bracket*. Use caution, as the spring-loaded sliding arm may slide up the bracket when the tape is removed. Then, pull the tab on the back of the *Bracket* to remove the adhesive protective layer.



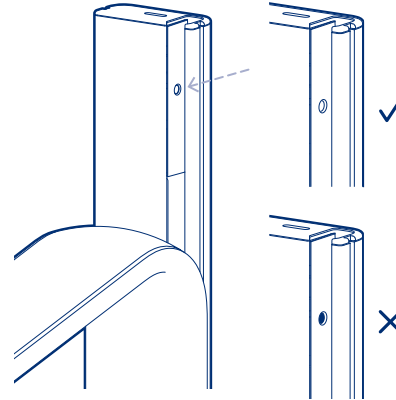
05 Mount the Bracket

Ensure that the *Filter* is on the *Inlet*. Push the *Inlet* into the *Collar*, keeping the unit vertical and parallel to the wall. Apply force behind the *Inlet* until you hear a *click*. Do not secure the adhesive until you have checked Step 06.



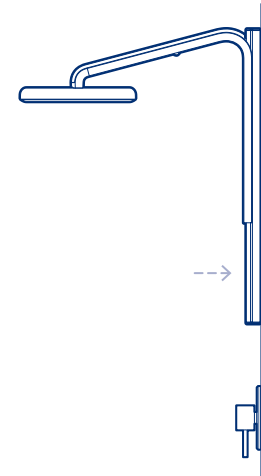
06 Check the Indicator

To ensure that the unit is properly secured, look on the inside of the *Bracket* to see the *Indicator*. If you see any red, Nebia is *not* properly secured and you should keep pushing the top of the *Bracket* into the *Collar* until the *Indicator* turns gray.



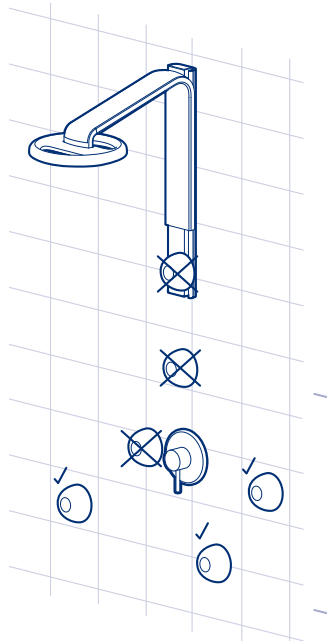
07 Secure the Bracket

Make sure the *Bracket* is completely vertical, and apply pressure at the lower end of the *Bracket* for *20 seconds* to secure the adhesive.



08 Choose the Dock Position

Choose a *Dock* location around waist height on the wall, within 4 – 10" / 10 – 25cm of either side of the *Bracket*, allowing for full downward travel of the *Sliding Arm* and rotation of the temperature valve handle. Before securing the *Dock* to the wall, consider the ideal side spray from the *Wand* when it is resting on the *Dock*.



*Position the Dock
at your waist height*

09 Install the Dock

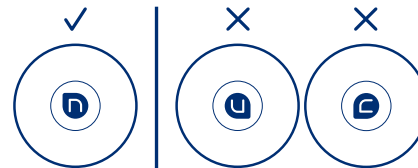
The wall surface for the *Dock* must be clean and dry. To clean the surface, we recommend using rubbing alcohol or soap and water.



Caution:

The Nebia logo must be positioned upright in order to ensure that the magnetic array is properly aligned.

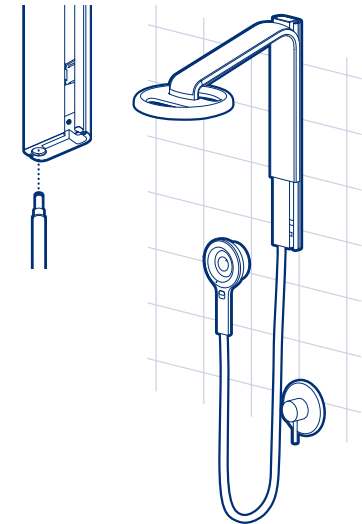
Peel the protective layer off the adhesive, position the *Dock* in your desired location, and press firmly for 30 seconds. *Wait 20 minutes* before placing the *Wand* on the *Dock* or turning the water on, to ensure secure adhesion.



10 Connect the Wand

Insert the hose into the bottom of the *Bracket*. You will hear a *click*. Remember to wait 20 minutes for the *Dock* adhesive to set, and then place the *Wand* on the *Dock*, with the metallic side of the *Wand* facing you.

Congratulations, you are all set!



General Maintenance & Hard Water Cleaning

From time to time you may want to clean the surfaces of your Nebia Shower System. We recommend using mild soap and water.

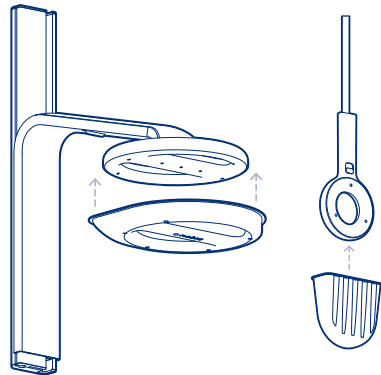
Do not use bleach or ammonium chloride based cleaners, including, but not limited to, Clorox, Tilex, Scrubbing Bubbles and Simple Green. These cleaning products will damage the Nebia Shower System.

Hard Water Cleaning

If you live in an area with hard water, you may find that calcium deposits build up from time to time. We have designed two custom cleaning caps that will make it much easier to remove these deposits.

Snap the respective cleaning caps onto the *Head* and the *Wand* and fill them

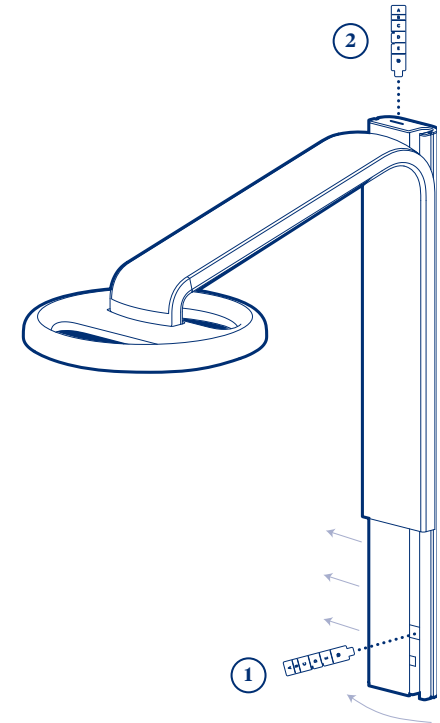
with a cleaning solution (we recommend vinegar or CLR). Depending on how much calcium has built up, it may take anywhere between 20 minutes to 2 hours for a full cleaning. In some cases it may be necessary to use a soft, pointed object (such as a plastic toothpick) to clean out any remaining debris.



Uninstalling Nebia

1. Use the *Key* to press down the tab on the *Bracket Mount* (located inside the groove), and slide the bottom of the *Nebia Bracket* to the left.
2. Insert the *Key* into the slot at the top of the *Bracket* and push down until you hear a click. Detach the *Bracket* from the wall.
3. On the back of the *Bracket*, press the *Key* into the red slot to release the *Hose*.
4. Unscrew the *Collar*, remove the *Gasket*, and use the *Key* to unscrew the *Adapter*.
5. Apply rubbing alcohol around the *Dock* and the *Bracket Mount*. Use a knife or spatula to detach the *Dock* and *Bracket Mount* from the wall.

For a video of this process, please visit support.nebia.com



Limited Warranty

How do I submit a warranty claim?

To submit a warranty claim, please contact Nebia at support@nebia.com with a detailed description of your complaint along with proof of Nebia Shower System purchase from Nebia.

How long does the warranty coverage last?

Our money-back guarantee lasts for thirty days following the date upon which you receive your Nebia Shower System ("Money-Back Guarantee Period").

Our limited warranty lasts for one year following the date upon which you receive your Nebia Shower System ("Limited Warranty Period").

What does this warranty cover?

If you, at your own expense, return your Nebia Shower System during the Money-Back Guarantee Period, we'll provide you with a full refund of the purchase price and associated sales taxes. However, we won't refund shipping or return shipping costs.

Nebia warrants that the Nebia Shower System will be free from defects in material and manufacturing workmanship during the Limited Warranty Period. If you submit a warranty claim during the Limited Warranty Period, we will, at our sole option, replace either your Nebia Shower System or any defective part contained therein. If an exact replacement is not available, Nebia reserves the right to fulfill its obligations hereunder by sending you a substantially similar product or part.

What does this warranty not cover?

This limited warranty *does not cover*: (a) disposable items included with your Nebia Shower System such as sealant tape; (b) damage to the Nebia Shower System caused by installation error, your abuse, misuse or use of abrasive or chemical cleaners, or problems associated with hard water buildup and/or water supply sediment; (c) any additional charges (including, but not limited to labor and damage) that may be incurred during re-installation, repair, or replacement of your Nebia Shower System; or (d) claims made without proof of purchase.

If you feel uncomfortable installing the Nebia Shower System or do not have experience with plumbing fixtures we advise you to contact a professional plumber.

NEBIA SHALL NOT BE LIABLE TO YOU OR ANY PERSON UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER THEORY FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF BREACH OF THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

FOLLOWING THE LIMITED WARRANTY PERIOD, NEBIA HEREBY DISCLAIMS ALL EXPRESS AND IMPLIED WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A

PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

What will Nebia do?

We will review and respond in writing to your complaint within a reasonable period. Following our initial response and depending on whether your claim occurs in the Money-Back Guarantee Period or the Limited Warranty Period, we will exercise commercially reasonable efforts to either (i) issue you a refund of the purchase price and applicable taxes or (ii) at our sole option, replace either your Nebia Shower System or any defective part contained therein.

How Does State Law Apply?

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Backflow prevention

This unit uses two certified check valves to prevent backflow. One check valve (Neoperl, 31.4201.0) is located in the Bracket at the connection point to the Wand Hose. The other check valve (Neoperl, 31.4285.00000) is located in the handle of the Wand, between the Wand Hose and the Wand Switch. If the check valve in the Wand handle fails or malfunctions, the customer may return the Wand to Nebia, and Nebia will provide a replacement Wand.

Warning

Do not take apart or disassemble the Nebia Shower System. Components and mechanisms inside of the unit could be harmful if tampered with and not handled by someone who is trained to disassemble the Nebia Shower System.

Certification: ASME A112.18.1/CSA B125.1.
For use with automatic compensating valves rated at 3.0 L/min (0.8 gpm) or less.
The maximum flow rate of this product, measured in accordance with ASME A112.18.1 Clause 5.4.2.3.2, is 5.3 L/min (1.4 gpm).

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